



MEDICAL QUESTIONNAIRE

First Names: _____ Surname: _____

Address: _____ Postcode: _____

Telephone Number: _____ Mobile Number: _____

Date of Birth: _____

PROCEDURE REQUIRED: _____

Please answer the following questions and circle relevant answers:

1. Have you undergone any surgical operations in the last 3 years? YES / NO

If yes please give details: _____

2. Have you ever received general/local anaesthetic? YES / NO

If yes please give details: _____

3. Have you been diagnosed with Hepatitis A, B, or C? YES / NO

4. Are you HIV Positive? YES / NO

5. Are you a regular smoker? YES / NO

6. Do you suffer from any health conditions? YES / NO

If yes, please explain: _____

7. Are you under medical supervision? YES / NO

If yes for what condition: _____

8. Are you taking medication? YES / NO

If yes, please detail: _____

9. Do you have any allergies? YES / NO

If yes please give details:

10. Do you suffer from high or low blood pressure? YES / NO

11. Do you have circulatory/respiratory problems? YES / NO

12. Do you have diabetes? YES / NO

13. Do you have any heart conditions? YES / NO

14. Are you pregnant or planning to be in the next 6 months?

YES / NO

15. Please provide details of your General Practitioner:

Name:

Address:

Telephone Number:

This questionnaire is to be used for medical purposes therefore it is your responsibility to have consulted your General Practitioner prior to completing this form.

I hereby confirm that the information given in this questionnaire is correct and that I have read and understood and agreed to the Veneztetics Ltd Terms & Conditions, a copy of which is annexed herein.

I hereby consent to the information provided by me in this medical questionnaire being passed to the medical clinic in Venezuela selected by Veneztetics and also consent to that clinic contacting me General Practitioner for any further information it requires.

Client Full Name (Print): _____ Witness Full Name: _____

Signature: _____ Signature: _____

Date: _____ Date: _____



VENEZTETICS LIMITED

TERMS AND CONDITIONS OF BUSINESS

Veneztetics' Treatment Packages and Services

Veneztetics offer high quality beauty procedures such as cosmetic surgery, skin treatments, anti-obesity treatments, cosmetic dentistry and other treatments and services through well-established medically trained, experienced and qualified professionals at very competitive prices in Venezuela. Our treatment packages and services are specifically tailored to suit your needs and include a personal consultation in London, accompanied flights to Venezuela, airport transfers in Venezuela, quality hotel accommodation, travel to and from your hotel to the treatment clinic for your preliminary medical consultation and during and after treatment. We aim to give you complete peace of mind and will do our utmost to ensure that your entire visit to Venezuela is to your reasonable satisfaction.

The full range of our treatment packages and services can be viewed online from our website and are subject to availability. We only advertise our services online and do not at present offer for sale online any packages or services. The display of any treatment packages or service on this website is not an offer to sell and we shall be under no obligation whatsoever to supply any treatment packages or service advertised through our website.

Personal Consultation in London

Please contact us if you are interested in any of our advertised treatment packages or services, We will arrange for a personal consultation with you in London where we will request you to complete our Medical Questionnaire and pay a non-refundable deposit of £10 in cleared funds to cover our administration cost. Completing our Medical Questionnaire means that you have read, understood and accept these Terms of Business but does **not** commit or bind you to accept our treatment package tailored for you until you have received and **accepted** our written full cost estimate. Until then you are free to withdraw at any time.

We will need to see your **original** passport in order to establish your identity and one current proof of address acceptable to us and will make and retain copies to enable us to make your travel arrangements. We will also require the full name, address and contact telephone numbers for your next of kin in the UK.

We are happy to accept your self-certification that you are medically fit and able to undergo the treatment that you desire. Our Medical Questionnaire includes your consent for us to send it to the medical clinic that will treat you. It also includes your consent for the medical clinic that will treat you, or us, to contact your doctor in the United Kingdom to seek additional information or clarification about your medical history or condition as necessary. It is important that you make a full and frank disclosure about your medical history as neither your medical clinic nor we can accept any liability for treatment based on incomplete or inaccurate information in your Medical Questionnaire. Where appropriate, we will take photographs and send these to the clinic in Venezuela in order to obtain an estimate of the cost of your treatment. We will ensure that all personal and medical data and information received by us will be kept and treated with the utmost confidence and it will not be disclosed to any third party except with your written consent, e.g., to your surgeon or the medical clinic. (See **Data Protection Act 1998**).

After your personal consultation we will confirm that we can provide you with the treatment desired by you by providing written confirmation that we are able to do so and we will also be able to provide you with a written estimate of the cost of your treatment. All prices will be quoted in pounds sterling. Although the prices and availability of any treatment packages or services advertised on the website are all subject to change without notice, we will endeavour to keep you informed of any changes in the cost of your treatment or your schedule. If you decide not to proceed with your treatment for any reason after you receive our cost estimate, we will charge you the £10 administration fee, which is non-refundable. (See **Payment**, below).

Packages including Travel and Accommodation

Our booking your flights, hotel and the treatment at your medical clinic does not mean that we are **either** your agents **or** the agents of the airline you fly with or the hotel where you stay or the medical clinic where you will undergo treatment and this will not give rise to any principal/agent relationship between us. Neither are we in partnership with the airline, the medical clinic or the hotel.

Flights

When you book and confirm any of our treatment, packages and services, these are subject to the terms and conditions of business of the relevant airline. We will ensure that we book your flight with a reputable airline and that any bookings made through travel agents are with ABTA and/or IATA registered agents only.

Travel Insurance

It is your responsibility to make your own arrangements for travel insurance, as we cannot accept responsibility or liability for theft or loss of cash, valuables, or other personal property, or lost luggage or personal injury or death. You must disclose to the travel insurer that you are travelling for your particular treatment as failure to do so may result in the insurer avoiding liability.

Airport Transfers

The cost of airport transfers to and from UK airports is not included in our cost estimate. Airport transfers in Venezuela are included. The cost of travel in Venezuela only in connection with your treatment to and from your hotel to the clinic for consultations, treatment and post-treatment during the recuperative period is included.

Hotel Accommodation

We will arrange and book your accommodation during your stay in Venezuela in a good quality hotel that will be at least 4 star rated. Hotel bookings are subject to the terms and conditions of the relevant hotel. We can reserve accommodation in 5 star hotels on request and will charge the additional cost to you, which is payable in advance. Whilst we will take every reasonable care to book your hotel accommodation, we cannot accept liability for any complaint or dissatisfaction with your accommodation, which you must take up with the hotel concerned. We will on request, of course, convey your dissatisfaction/complaint to the relevant hotel. The cost of food and beverages and other services such as hair and beauty, physiotherapy, sauna, massage or other treatments is not included in the cost of the treatment package and is payable by you. It is advisable to travel with sufficient US\$ or other travellers cheques.

Your Procedure/Treatment, The Medical Clinic & Surgeon

Our clients are offered their chosen treatment at modern medical clinics of good repute and standing in Venezuela.

Your contract for all medical work to be undertaken is not with us but with your clinic when you sign the consent form agreeing to undergo the relevant treatment there, even though we will settle the cost of your treatment from the monies received by us from you in the UK prior to your departure. We do not hold any medical qualifications. We cannot accept any liability if following your initial medical consultation with your surgeon at any medical clinic he refuses to treat you, or considers that you are not medically fit to undergo surgery, or that your proposed treatment is medically not in your best interests. Your surgeon will have the final say in the matter. Your medical consultation may take place at a different location to where your treatment will take place. We cannot accept any liability for the work of the surgeon or any of the staff engaged at your clinic.

It is important that you make a full and frank disclosure about your medical history as neither your medical clinic nor we can accept any liability for treatment based on incomplete or inaccurate information contained in your Medical Questionnaire.

Post-operative Care & Recuperation & Further Medical Advice in the UK

Your medical clinic will provide you with advice and instructions after your treatment about your after care. It is your responsibility to follow such medical advice and take any medication prescribed to ensure a speedy recuperation to full recovery. We cannot accept any liability for your failure to do so or for any loss or damage that you may suffer, including any additional medical cost or expenses that you may incur following your return to the UK.

You should be aware that you might not qualify for treatment on the National Health Service in relation to any complications in your medical condition if you have undergone voluntary surgery or medical treatment abroad.

Please note that for your peace of mind we do offer at additional cost post-operative treatment and after care advice in the UK through medically qualified and experienced professionals and would be happy to give you a quote if requested to do so. It may be necessary for the medical professional to consult with your surgeon or clinic in Venezuela but with your consent.

Payment

We will send you a detailed invoice **after** we receive your signed confirmation that you have accepted our cost estimate for the treatment package. Full payment is due in **cleared funds** 42 days (6 weeks) before departure. If you do not pay in full 42 days before departure, we will cancel your booking and give you written notice, which will be sent to you either by first class prepaid post, or email, or fax and cancellation charges will apply. If you make a booking within 42 days of your departure date, then you must pay the full cost of the treatment package in **cleared funds** at the booking stage.

We accept payment by cheque, banker's draft, BACS, wire transfer (CHAPS), Switch, Visa and MasterCard but not by means of any other card. Payment by cheque must clear prior to our proceeding with your treatment. We hope to accept payment by <http://www.paypal.com> in the near future. We will obtain a sanction from the relevant card company prior to accepting your offer and it is important for you to provide us with correct details such as but not limited to name, account address, card number, issue number, issue date and expiry date. We cannot accept liability for any delays or problems arising as a result of your giving us incorrect or invalid payment details.

Cancellation

If you wish to cancel your treatment package you must give us written notice by email or fax or first class pre-paid post. We will refund 50% of the total cost of your treatment package from the time the payment is made until departure. If you wish to cancel your treatment package between 56 to 29 days before departure, you will forfeit to us 50% of the cost of the treatment. If you wish to cancel your treatment package between 28 to 22 days before departure, you will forfeit to us 70% of the cost of the treatment.

If your treatment does not proceed after arrival in Venezuela either by reason of your surgeon advising against it, or if he refuses to treat you, or if you decide not to proceed with the treatment or if does not proceed for any other reason, you will forfeit to us 80% of the cost of the treatment.

We will refund the balance in each of the above three cases to you in the UK by cheque within six weeks of cancellation.

Disclaimers & Limitation of Liability

Whilst we take all reasonable efforts to keep the website up to date, the material displayed is provided only by way of information and may need to be confirmed through us. The treatment packages and services contained in our website are provided without warranties of any kind, either express or implied and all liability is excluded to the fullest extent permissible under the laws of England and Wales.

Veneztetics shall not be liable to any person for any loss or damage that may arise from the use of any of the information contained in any of the materials on this website. The information contained in any such materials is not intended nor implied to be a substitute for professional medical advice nor is it intended to be for medical diagnosis or treatment.

We have taken considerable care in presenting the treatment packages or services on our website as accurately as possible. However, the images you see will depend on your monitor's display and colour capabilities and other technical matters over which we have no control. We are, therefore, unable to guarantee that the photographs and images you see or which are transmitted by us on your behalf are an accurate representation of the actual originals.

Force Majeure

We exclude liability for any claims, loss, demands or damages of any kind whatsoever including, without limitation, direct, indirect, incidental or consequential loss or damages, whether arising in tort, contract, negligence, under statute or otherwise in relation to Acts of God, inclement weather conditions, storm, floods, earthquake, landslide, acts of terrorism, riot, civil or political unrest, war. We cannot be held responsible for any changes to your flights or hotel accommodation arising through events or circumstances over which we have no control.